

Simple One-Way Email Notification Profile

The Simple One-Way Email Notification profile is another type of Email Notification profile that can be setup to notify people when alarms occur. This one-way email notification profile is just as the name suggests, one way. It listens for active alarms within a given priority range, and when the alarm criteria is met, it sends alarm notifications via email to a specified [On-Call Roster](#).

Although it's similar to the Email Notification Profile, it does not utilize [Alarm Pipelines](#) and does not include a link in the email message to allow recipients to acknowledge the alarm.

It is important to be aware that there is no way to filter which alarms get sent using this notification profile other than the priority, so if alarms are sent to the same roster through an alarm pipeline, users may see duplicate alarms.

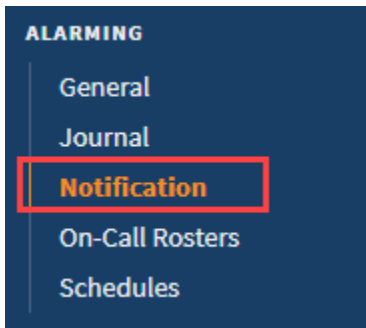
Note: The Simple One-way Email Notification requires the [Alarm Notification Module](#) to be installed.

On this page ...

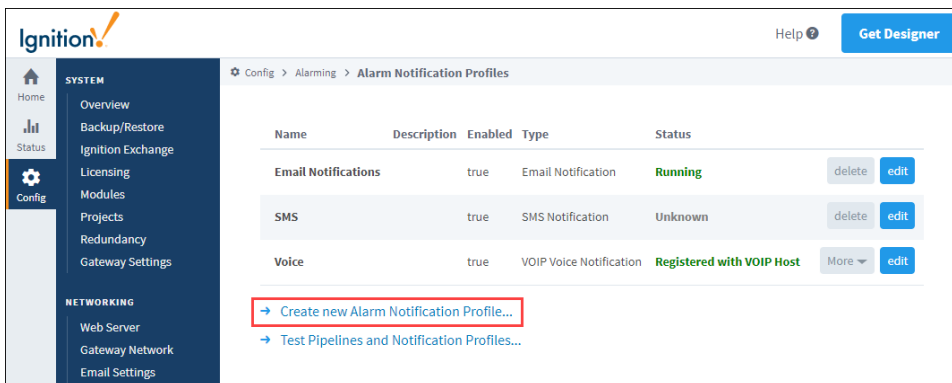
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Create a Simple One-Way Email Notification Profile

1. Go to the **Config** section of the Gateway Webpage.
2. Under **Alarming**, select **Notification** from the menu on the left side.



3. A list of Alarm Notification Profiles will appear. Click on the **Create new Alarm Notification Profile** link.



4. A list of all the alarm notification profile types will appear.

Note: If any of the profiles are not shown, it means the required module is missing or faulted. (To verify the Alarm Notification Module is installed and running, go to the Config tab of the Gateway Webpage and click on **System>Modules**.)

5. Choose **Simple One-Way Email Notification**, and click **Next**.
6. Configure the profile settings for the Simple One-Way Email Notification Profile, and then click **Create New Alarm Notification Profile**.
 - **Name:** One-Way Email
 - **SMTP:** SMTP (Please see the [Email Settings](#) page for more information on creating an SMTP profile.)
 - **On-call Roster:** Managers (For more information, please see the [On-Call Rosters](#) page.)
 - **Minimum Priority:** High
 - **Maximum Priority:** Critical

This notification profile example below is configured to send email notifications to the users in the **Managers** On-Call Roster when the alarm criteria is **High** or **Critical**.

Config > Alarming > Alarm Notification Profiles

Main

Name	<input style="width: 90%;" type="text" value="OneWay Email"/>
Description	<input style="width: 90%;" type="text"/>
Enabled	<input checked="" type="checkbox"/> (default: true)

Email Settings

SMTP Profile	<input style="width: 80%;" type="text" value="SMTP"/>
On-Call Roster	<input style="width: 80%;" type="text" value="Managers"/>

Alarm Criteria

Minimum Priority	<input style="width: 80%;" type="text" value="High"/> (default: Low)
Maximum Priority	<input style="width: 80%;" type="text" value="Critical"/> (default: Critical)

7. Once created, the Simple One-way Email Notification Profile appears in your Alarm Notification Profiles list, and it will be running. You can edit the profile to change the On-Call Roster or alarm criteria at any time. You can create as many Simple One-way Email Notification Profiles as you need.

Config > Alarming > Alarm Notification Profiles

✔ Successfully updated Alarm Notification Profile "Email 1"

Name	Description	Enabled	Type	Status	
Email		true	Email Notification	Running	<input style="background-color: #ccc; border: none; padding: 2px 5px;" type="button" value="delete"/> <input style="background-color: #007bff; color: white; border: none; padding: 2px 5px;" type="button" value="edit"/>
Email 1		true	Email Notification	Running	<input style="background-color: #ccc; border: none; padding: 2px 5px;" type="button" value="delete"/> <input style="background-color: #007bff; color: white; border: none; padding: 2px 5px;" type="button" value="edit"/>
OneWay Email		true	Simple One-way Email Notification	Running	<input style="background-color: #ccc; border: none; padding: 2px 5px;" type="button" value="delete"/> <input style="background-color: #007bff; color: white; border: none; padding: 2px 5px;" type="button" value="edit"/>
SMS		true	SMS Notification	Running	<input style="background-color: #ccc; border: none; padding: 2px 5px;" type="button" value="delete"/> <input style="background-color: #007bff; color: white; border: none; padding: 2px 5px;" type="button" value="edit"/>

Simple One-Way Email Notification Profile Settings

Property Name	Description
Main	
Name	Name of the profile.
Description	Brief description of the profile. Optional.

Enabled	Whether the Simple One-Way Email Notification is enabled.
Email Settings	
SMTP Profile	The SMTP Profile that will be used to distribute the notifications.
On-Call Roster	The Roster of users that will be notified when an alarm meets the criteria set in this profile.
Alarm Criteria	
Minimum Priority	For a notification to be sent from this Notification Profile, its priority must be equal to or higher than the priority specified on this property. (Options are Diagnostic, Low, Medium, High, or Critical.)
Maximum Priority	For a notification to be sent from this Notification Profile, its priority must be equal to or lower than the priority specified on this property. (Options are Diagnostic, Low, Medium, High, or Critical.)

Related Topics ...

- [Notification Profile Types](#)
- [On-Call Rosters](#)
- [Alarming](#)